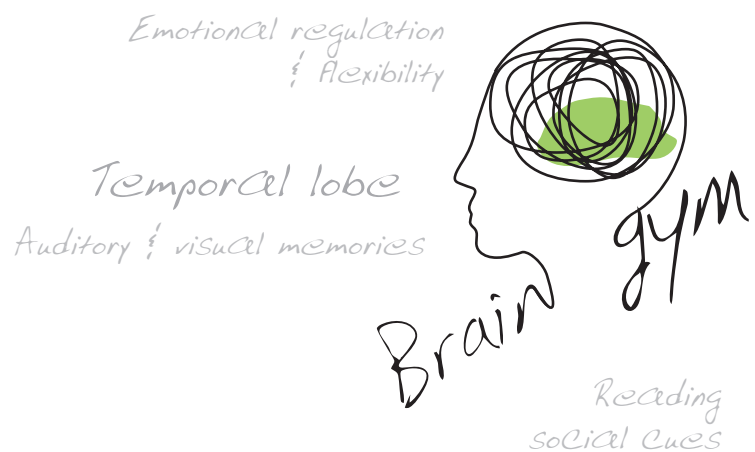


The Brain Gym/Workout

In Pursuit of Happiness

Happiness = Reality –
Expectation, so why do people
get upset when something
doesn't go as they planned?
Generally, these are the people to
whom we have over-promised. If
you wonder why someone doesn't
appear to trust you completely or
isn't automatically convinced by
your arguments, it may well be
because you haven't managed
their expectations well in the past.
Think of the builder who says he'll
get your work done on time and
on budget!

This workshop will look at
managing people's expectations.
What to commit to, how to explain
that something won't be done as
expected. Ultimately, this will allow
you to meet your clients needs all
the time rather than just some of
the time.



40 Churchill Square Business Centre, Kings Hill, West Malling, Kent ME19 4YU

Tel: 01732 897766 Email: info@cameron-evolve.co.uk Web: www.cameron-evolve.co.uk